

How to Reach US....

The DOE Direct Loan Servicing Center

APPLICANT SERVICES / LOAN ORIGINATION(800) 557-7392

Working hours from 8am to 8pm (EST) M-F

General information about consolidation, estimated repayment information, applications, replacement forms, questions about application processing, etc.

TDD -(800) 557-7395 FAX- (800) 557-7396



U.S. Department of Education
Consolidation Department
Loan Origination Center
P.O. Box 4272
Montgomery, AL 36103

BORROWER SERVICES / LOAN SERVICING(800) 848-0979

Working hours from 8am to 8:30pm (EST) M-F

Payment information, changing repayment forms, deferment and forbearance forms, address/name changes.

TDD -(800) 848-0983



U.S. Department of Education
Borrower Services Department
Direct Loan Servicing Center
P.O. Box 4609
Utica, NY 13504-4609

DEPARTMENT OF EDUCATION CONSOLIDATION WORKGROUP.....(202) 401-3078

Working hours from 9am to 5pm (EST) M-F

Program development and coordination.

FAX- (202) 401-0977



U.S. Department of Education
Consolidation Work Group
Regional Office Building 3, Room 5036
7th and D Streets SW
Washington, DC 20202-5388

PAYMENT ADDRESS

U.S. Department of Education
Direct Loan Payment Center
P.O. Box 78451
Phoenix, AZ 85062-8451

WORLD WIDE WEB ADDRESSES

For your loan account information on-line be sure to visit:

www.dlservicer.ed.gov

To Review Entrance Counseling information:

www.ed.gov/DirectLoan/counsel/

Texas A&M University-Commerce
Financial Aid Office